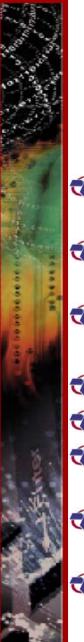


## ISCC 2000

Dr. Hanafy Meleis President & CEO



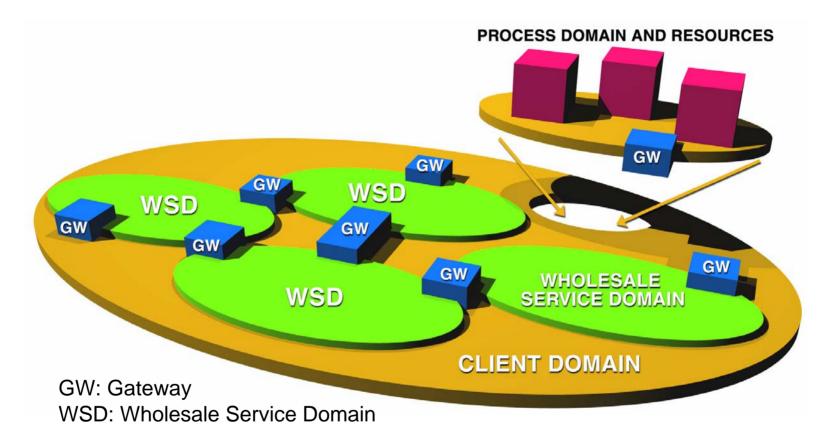


# An Explosion of Opportunity .... And the Challenge of Change

- Creation of "Information Society" mandates universal broadband access
- Regulatory forces are breaking down barriers to make broadband networks universally available in a competitive environment
- Figure 1. Exploding bandwidth is driven by fiber optic core deployment
- Customers are demanding higher quality and customized Services
- Network technology will not converge, it will diverge
- No "Worldwide Network" is owned by a single administration and obeys a single technology discipline
- Emerging service providers need to differentiate their service offering with profitable value-added services
- Network services have to be provided to the customer in a uniform way no matter how diverse the infrastructure



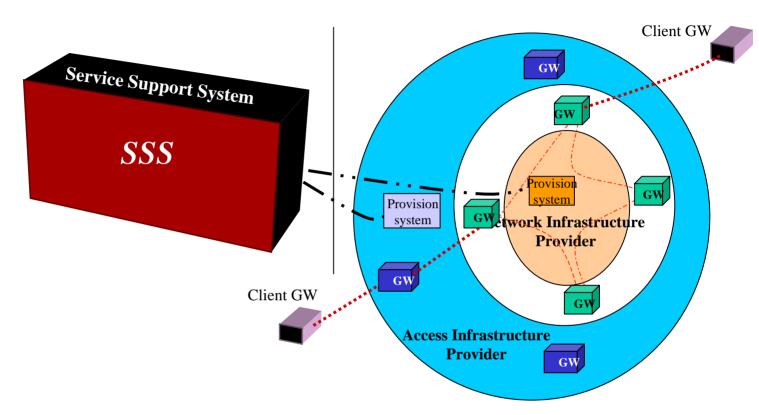
## New Trendium Service Model



- Extends over a wide-range of services and network technology
- Remove the constraints of Network behavior from the service definition



# Creation and Management of Services

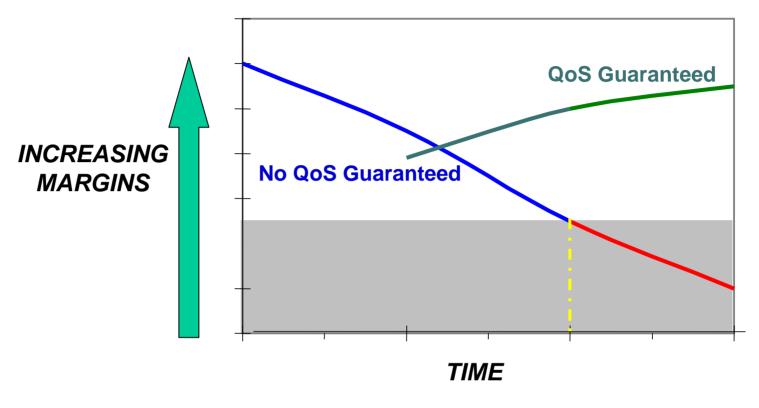


## SSS:

- Implements a flexible concept of service creation based on a logical model of a "service" that is "network independent"
- Breaks the connection between service and network infrastructure
- Enables the creation of revenue generating services



# **Market Evolution**



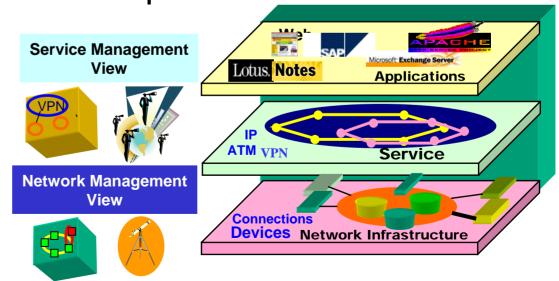
- © Competitive pressures drive lower service prices
- Enhanced value-added services enable new offering and higher margins





# Service Quality Management (SQM) Value Proposition to Service Providers

- Enable new Services creating business opportunities for new application services and Tele-computing
- Optimize the use of Network resources
- Differentiation from competition





Flow Through Automation
OSS Integration

Enable ServiceManagement Layer

- Integration with OSS via API / XML
- Enable Communication of Performance Analysis and Reporting of SLAs

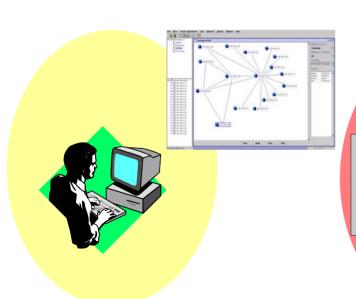
**Business Management** Layer **Service** Management Layer Network Management Layer **Element** Management Layer **Network Element** Layer Billing & **Provisioning** Customer Fault & & Service Care **Performance Activation** Management

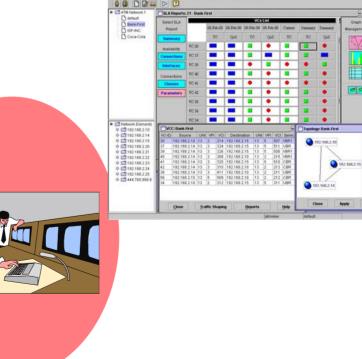




# Browser-Based Client

- Browser Based GUI Client for operations, product marketing, sales and customers
  - Java and Web-Enabled
  - Multiple Security Access Privileges
  - Customizable
  - Distributable









# Thank You

